

# HAVE YOU HAD PROBLEMS ACCESSING DRIVE-THRU SERVICES AS A RESULT OF BEING DEAF OR HARD OF HEARING?

**A Recent Survey of Over 6,500 People who are Deaf and Hard of Hearing Found:**



- 65% found it between difficult and impossible to use drive-thrus
- 78% have had difficulty placing a drive-thru order due to communication problems.
- 42% have left a fast food restaurant without making a purchase because they couldn't communicate with the staff
- 78% of respondents indicated that they would like a system that allowed them to request assistance, pull ahead, and place their order in an alternative way
- 92% of respondents were likely or highly likely to patronize a chain that installed such a system

## Introducing **orderassist**

Inclusion Solutions has developed a practical solution that ANY Drive-thru fast food restaurant can afford

- At the ordering menu board, there is signage indicating how deaf or hard of hearing customers should request assistance
- Customer pushes the button, which rings an alert and flashes a light inside of the restaurant
- Customer pulls up to the second window – restaurant employee is ready with a paper menu and paper or a picture menu to allow customer to place order
- The solution will cost only \$499 – something any fast food restaurant can afford



## **WE NEED YOUR HELP!**

- We need help getting the word about this innovative solution for drive thru service!
- Please let restaurants in your area know about this practical solution
- Commissions available for sales to businesses
- Spread the word to advocates and community leaders



New logo created to solve this issue!



**inclusion=solutions**

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